

Dashboard

In today's environment, the strength of a company's network and the status of its assets are critical to numerous professionals within any organization. The ability to react to changes swiftly and efficiently is of paramount importance.

The Dashboard™ is the ultimate online manager's tool that provides a centralized depot for defining personalized Key Performance Indicators (KPI's), real-time alerts and monitoring events across a company's network infrastructure. The Dashboard enables network personnel from various groups, such as Infrastructure, IT, Operations and company management, to keep the network running smoothly by tracking key performance data.

Manage and control your network infrastructure through:

- Personalized KPI's
- Early-warning alerts of emerging problems
- Comprehensive online visibility of assets and operations
- Personalized alert mechanism
- Powerful automatic actions utility
- Sophisticated search mechanism
- Intuitive and flexible drill-down
- Work Order calendar
- Support for 3rd party application KPI's

The Dashboard provides role-oriented, policy-based visibility of the network status. When specific items such as asset utilization information, broken links, unauthorized patches, work execution, etc. require your attention, RiT's Dashboard lets you drill-down immediately into the relevant details before you act.

The Dashboard displays real-time data, automatically updating it as changes are performed. Using personalised KPI's, alert policies and filtering, users can manage according to their objectives, drilling down as needed, to react immediately.

Benefits

By empowering managers to make better and faster decisions based on current infrastructure and network events, the Dashboard provides several key benefits to your organization:

- Centralizes network management of all types of active devices such as switches, servers, PCs, phones and printers
- Helps proactively avert problems
- Improves service quality and reduces network downtime through faster analysis and resolution, significantly improving the mean-time-to-repair (MTTR) of network problems
- Identifies under and over-utilized network resources such as switches, panels and outlets saving subsequent costs to the user

How It Works

The Dashboard gathers information and events from the database, analyzes it and graphically presents this information for decision makers. It is event-driven and continuously correlates information from the management applications with which it interacts.

Personalization

With the Dashboard, you have a personalised dashboard containing key performance indicators that are vital to performing your job responsibly. You do not need to be an expert in order to personalize your dashboard or update metrics. The Dashboard updates them or changes are done via the GUI taking seconds, not weeks or months.



A variety of real-time gauges and graphs monitor the health of the network